

PRIVACY

LEGAL & DISCLAIMER

Personal data protection

Alcedo cares about your data and uses a SSL certificate on the website. SSL stands for Secure Sockets Layer, this technology uses the encrypted connection between the server and web browser.

Any visit to, and/or use of, this website involves the collection and processing of personal data. In compliance with The General Data Protection Regulation, in effect on May 25 2018. Alcedo has established a clear and precise policy for the protection of personal data.

Alcedo has also implemented safety measures to avoid any loss, abuse or destruction of personal data that belongs to users of the website which has been disclosed to Alcedo. The processing of personal data collected by Alcedo through the use of this website falls under the Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC. The regulation came into force on 24 May 2016 and will apply from 25 May 2018. Any collection of personal data, especially as a result of any registration is done with your explicit consent to such collection and processing by Alcedo of the disclosed data.

Personal data

Alcedo will store and access the following data you provided to Alcedo by filling in the contact form:

- First name and Family name
- Your emailaddress
- Your phone number (if you gave it to us)
- Your IP address

Cookies

Please note that this website uses cookies. Cookies are small files sent by our server that are installed on your computer system's hard drive. Cookies track a particular user's access to a site and store information related to the pages visited by the user.

Our cookies contribute to the proper functioning of this website (technical session cookies). Their aim is to simplify your visits and improve the dialogue between our computer and yours. You can refuse the installation of cookies by configuring your navigator accordingly. However, refusing installation can prevent you from having access to certain services on the website.

Purposes

Alcedo needs your contact information because you asked a question through our contact form. In order to contact you by phone or by mail we will access these data.

Alcedo can also use your personal data to send you newsletters if you signed up explicitly for them.

Data retention

Your personal data shall be kept for no longer than is necessary for the purposes for which it is being processed.

1. You posted a question in the contact form, or you wrote an email to info@alcedo.family: Your data will be deleted after 1 year if there's no agreement/contract between Alcedo and you.
2. You subscribed to the newsletter: Your data will be kept for 5 years. At any time you can unsubscribe to the newsletter or modify your data. After 5 years, we send you an email to ask whether you would like to keep being informed or not.
3. You use this website to gather information: With cookies we collect details about your visiting behaviour. These cookies are anonymous and have an expiry date (going from 1 session to 1 year)

Transfer of personal data

Alcedo does not transfer your personal data, nor the information contained in the cookies to third parties.

If you asked a question in our contact form, Alcedo may communicate your personal data to its officers or subsidiaries for the purpose of offering you help or products in which you might be interested. If you expressed your interest in a specific project, you agree that Alcedo is entitled to transfer your data to the private companies in direct relation to Alcedo to offer you the best service possible.

Data subjects rights

If you submitted your personal data to Alcedo, you have the right to access, to rectify, to erase, to restrict and to transfer your data. Please contact gdpr@bopro.be if you would like to make use of these rights. We will respond as soon as possible, within at least 4 weeks.

You also have the right to lodge a complaint with a supervisory authority if you consider that the processing of your personal data infringes the regulation. Any dispute arising from, or related to, the use of this website and/or these general terms and conditions of use will be subject to conciliation between the parties. If the mediation between the parties is unable to reach a result, then the dispute will be submitted to the court of Ghent (Belgium), or to any other competent court, at Alcedo discretion.

In the event of any judicial or administrative proceedings, the printed version of these general terms and conditions of use and of any other notice provided by Alcedo on this website or in electronic format, shall enjoy the same standing as commercial documents or registers created and stored in hard copy.

Protection of privacy

Alcedo is GDPR compliant. More information on GDPR, is to be found on <https://www.eugdpr.org/> ;.